

Hackney Carriage, Private Hire, Dual Driver, Proprietor & Operator - Safeguarding Children and Adults



TRAINING OUTLINE & OVERVIEW

TARGET AUDIENCE

Mandatory for:

- New & Existing Hackney Carriage, Private Hire & Dual Drivers
- New & Existing Vehicle Proprietors
- New & Existing Private Hire Operators

COURSE AIM

The course has been specifically designed for members of the licensed taxi trade within Cambridge City in order to enable them to gain the knowledge and skills for identifying and responding appropriately to concerns about safeguarding for children and adults at risk.

COURSE OBJECTIVES

By the end of the session participants will have:

- The ability to recognise what makes a person vulnerable,
- A good understanding of how to keep themselves and the public, including children and adults at risk, safe,
- The ability to respond to, including how to report, safeguarding concerns and where to get advice,
- The confidence to provide a safe and suitable service to vulnerable passengers; and,
- The knowledge to protect themselves as a licence holder and demonstrate due diligence.

COURSE OUTLINE

The course will give an overview of the key areas of a licence holder's responsibilities in relation to safeguarding and vulnerability. The purpose of the training is to promote a responsible and considered service for vulnerable people who live in or visit our city, protecting passengers, the driver and the reputation of Cambridge City.